

Winchcombe Medical Centre Patient Group
Minutes of the Meeting held on the 11th August 2021
Conference Room the Medical Centre

Present: Graham Ogden, (Chairman) Margaret Rogers, Mike Otter, (Treasurer) Mellissa Parsloe, (Practice Manager) Geoff Cove, John Gerrard, Roy Tustin, Dr Charles Inman, Jan Knightly, Gill Cocks, Else Ogden (Secretary)

Apologies: Marilyn Cordery, Kath Southwell, Helen Watts

Welcome: Graham, welcomed all those present and as new to the group he gave a brief synopsis of his background and interests.

The minutes of the previous meeting on March the 22nd 2021, will be considered at the next meeting on September the 14th 2021.

1. Integrated Care system

Melissa explained that Integrated care systems (ICSs) are new partnerships between the organisations that meet health and care needs across an area, to coordinate services and to plan in a way that improves population health and reduces inequalities between different groups. The requirement for all of England to be covered by an Integrated Care System (ICS) was formally introduced to parliament in July 2021. The Government's Health and Care Bill, which sets out plans to reform the NHS, is a bid to deliver more joined up care. The change to an ICS, when formalised, will mean the removal of the CCG. It is expected many roles will move across from the CCG to the new ICS or lower PCN levels. We have been working in partnership already and continue to do so. To keep abreast of what is happening in Gloucestershire the best website to check out is <https://www.onegloucestershire.net/>

2. Get Involved

Graham has received 2 Emails from the CCG, asking for comments from users or potential users of Lung, sleep and surgical services. Melissa stated that this information would normally be posted on Facebook and she undertook to do so?

Action: Melissa

3. Flu and Covid booster programme

Melissa stated that work is being undertaken to deliver the Covid booster & flu programme at the same time, as long as all approvals come through, at Winchcombe Medical Centre instead of patients having to travel to the East Cheltenham Fire Station. Due to the lack of clarity from NHS England at this point, and time it takes to setup clinics and get everyone booked in, we will be starting this in the latter part of August with the programme running from the 11th September and expected to continue through to end November 2021. There is a

chance that while we have booked for both we might only be able to give one of them & be required to call patients back to the surgery for the next vaccine. Once again, like last year, we will be requesting help from the PG and local groups with the running of the clinics to guide patients through the building and area outside.

Graham stated that he will send out a Doodle poll to assess the availability of the PG members for the above exercise.

Action: Graham

4. Patient Survey

Melissa confirmed that a patient survey is being arranged on behalf of our Cheltenham Peripheral Primary Care Network (CPPCN) that is made up of the five surgeries (Winchcombe Medical Centre, Cleavelands, Stoke Road, Sixways & Leckhampton). CPPCN co-ordinates funding for the practices to support the recruitment of additional staff, the provision of extra clinics and for group training. We are preparing a 3-year plan and the needs of our patients are at the forefront of our objectives. To help us identify priorities it would be very helpful to receive as many comments and views. The questionnaire will be on-line but we know there are a number of our patients who do not use this method. Therefore, we would like to request the help of the PG to give out paper versions that can then be returned to the surgery or postal box which then if one/or more of the PG members could type these responses into the on-line tool to capture these results.

5. Availability of Minutes

Graham ascertained that everyone was happy to have the Minutes of the PG displayed on the WMC Website. It was agreed that an email address for Patient Group enquiries would be displayed on the WMC website. This will be a general address that can be directed to anyone prepared to handle enquiries.

6. School Awareness Event

Winchcombe School would like us to organise a Health Awareness Event on Thursday 18th November 2021, with an emphasis on 'Healthy Relationships'.

Becky Parish has agreed to attend and organise a wall chart on Healthy Relationships.

Becky put Roy in touch with an organisation called 'Safe Teenage Relationship, Education & Empowerment Team' and they have agreed to attend the event on 18th November. They are very enthusiastic and keen to attend.

Several other organisations have agreed to attend and Roy has other organisations that he will be approaching to see if they are available.

Roy stated that he would like help on the day and several PG members have volunteered to assist. John Gerrard has once again agreed to take responsibility for

the supply of the tables from the Community Centre and for the transportation of these to the school by 10 am.

Roy thanked the PG members for volunteering.

7. Winchcombe Health and Well Being

Winchcombe Health & Wellbeing Guide

Gill has been involved in devising a Winchcombe Health and Wellbeing Guide. Churches Together in Winchcombe (CTW) is creating a guide to local services, groups and facilities which aim to enhance the physical, mental, spiritual and social health & wellbeing of residents of Winchcombe and the outlying villages.

It is for everyone, of any faith or none, and will be available in hard copy for those without access to IT.

The costs of producing the guide are being met by grants from various bodies including Winchcombe Town Council and the Rotary Club. Funding is still being sought for the costs of creating a CTW website to host a fully accessible copy of the guide. It is hoped to have a proof copy by end August.

PG members who are aware of small groups or clubs in Winchcombe and the surrounding area which might otherwise be missed, are asked to notify Gill Cocks, gillcocks@gmail.com, tel: 01242 604341.

Action: PG members

8. Any Other Business

Roy suggested that an item should be posted in the "Shopper" highlighting the enormous pressure the staff at the Winchcombe Medical centre are, and have been, under and also to show our appreciation of all their hard work. Not everyone is aware that the Fire Station Covid vaccinations have been planned and delivered by staff on their days off.

Gill felt that if individual cases could be used to illustrate patient appreciation, this would ensure a better understanding of the issues the staff have to cope with.

Melissa stated that she could supply some information regarding this.

Action: Melissa

Graham asked that members of the PG members to write to him and he will draft the item for the Shopper.

Action: Graham

8. Date, time and place of the next meeting

14th September at 18.00 hours at the WMC.

Signed:

Date:

